

MAISON DU LAC BLEU LTD

BOOKING TERMS AND CONDITIONS

1. WHO IS RESPONSIBLE:

The person signing the booking form is assumed to have full authority of all the people on the booking form and to have accepted these terms and conditions on behalf of all the persons named.

2. HOLIDAY ARRIVAL/ DEPARTURE:

Your booking starts at 14.00 on the date of your trip. Please do not arrive before 11.00 am, as guests will not be allowed onto the complex as we need this time to prepare the venue for your arrival. The complex must be vacated by 10.00am on the day of departure, to allow us to prepare the complex for the next arriving guest.

3. HOLIDAY PRICE:

The prices are shown on the Maison du Lac Bleu price list and are guaranteed from the date we receive your completed booking form and deposit.

4. RESERVATION:

Your holiday will be reserved when we receive your completed booking form and deposit. A confirmation will be sent to you showing the date(s) reserved, the deposit paid and details of when and how to pay the balance.

5. DEPOSIT:

A deposit of 50% of the total holiday cost (excluding meals which are payable in full on arrival) should be sent together with the booking form to the address overleaf. Cheques in pounds Sterling (UK) should be made payable to Maison Du Lac Bleu. The deposit is not refundable.

6. BALANCE OF PAYMENT:

The balance of the payment must be paid in full at least eight weeks before commencement of the holiday. If the balance due is not received eight weeks before the date of the holiday we reserve the right to cancel your booking and charge a cancellation fee as described in paragraph 7.

When we receive the balance of the holiday cost we will send you a receipted invoice and details of how to find Le Pirouet.

7. CANCELLATION FEES:

If you cancel your holiday, you will be liable for a cancellation fee based on the following:

- (i) cancellation 8 weeks or more before holiday date - fee is deposit only.
- (ii) cancellation less than 8 weeks before holiday date - fee is full cost of holiday.

8. MEALS AND EXTRAS:

Meals are to be paid for on arrival, meals not taken will not be refunded. Any drinks, snacks, boilers or pellets purchased during your holiday should be paid for on site before departure, we accept payment for meals and extras in Euros only.

9. SELF-CATERING:

A deposit of 100 Euros to be paid on arrival at Le Pirouet. This deposit will be refunded on your departure at the end of your holiday, providing that the apartment(s) are left in a clean and tidy condition. This is to be the responsibility of the person signing the booking form.

10. ACCOMMODATION:

All breakages/damages are the responsibility of the person signing the booking form and must be paid for in full before departure.

11. INSURANCE:

All clients are strongly advised to arrange a travel insurance policy covering medical costs, cancellation and for the party's personal belongings, public liability etc. as these are not covered by us. It is also the clients responsibility to be in possession of a European Health Insurance Card, available from all UK Post Offices.

12. PASSPORTS/ VISA/ HEALTH CERTIFICATE:

These requirements are your responsibility and we except no responsibility for any delay or expense incurred through any irregularity in your documents. It is essential that guests ensure they hold a valid passport.

13. THE LAW:

Signature on the booking form constitutes a contract between you and Maison du Lac Bleu Ltd and is accepted by both parties to be subject to English Law.

14. FORCE MAJEURE:

We are not liable for any loss, delay or cancellations due to the following: fire, storm, flood, closure of ports, weather/ technical problems to transport, acts of god, industrial disputes, strikes, riots, political unrest, war or any other event or circumstance beyond our control.

15. LIABILITY:

Under no circumstances shall our liability to you exceed the amount paid to us for your holiday.

16. FISHERY RULES:

Guests agree to abide by the rules set out by Maison Du Lac Bleu, clearly set out on the website, and displayed in the club house at the complex. Maison Du Lac Bleu reserves the right to alter any/ all of the rules at anytime, and without notice.

17. CHILDREN:

All children under the age of 16 years old must be accompanied and supervised by an adult.

18. TERMINATION:

We reserve the right to immediately terminate the services we are contractually obliged to provide you if we, our employees or any other appropriate person consider your or a member of your party's behaviour to be likely to cause discomfort or harm to our other clients or any other person or property. If because of such behaviour on your part or any member of your party our contractual obligations under these conditions will terminate immediately and you will be escorted from the complex. In either case any appropriate cancellation fee will apply and we will not be liable to you for any refund or compensation or any costs or damage which you may incur.

19. COMPLAINTS:

In the unlikely event that you or a member of your party have a complaint regarding their stay please advise our resident fishing manager immediately